PROFESSIONAL PROGRAM IN
Business Process Management

Learn how to optimize business processes by blending traditional business with IT theories and practices. Study strategies to use technology more efficiently to support your business goals. Ultimately, you create an IT and management environment that can react more quickly to changing business needs through a process that involves a cycle of design, modeling, execution, monitoring and optimization.

Minimum of 3 Courses (Including at Least 2 Core Courses Below)
3 Semester Units, 45 Hours of Instruction

BPM A: Process Modeling and Analysis  BUS ADM X441.1 (1 semester unit)
Study the key concepts and techniques found in the Business Process Management Common Book of Knowledge® (BPM CBOK), and apply them to your own real-world situation.

BPM B: Process Design, Transformation and Organization  BUS ADM X441.2 (1 semester unit)
Work on a process from your own work environment by learning how to define the needed data, how to mine that data for insights on process performance and how to display the data in a way that motivates action.

BPM C: Business Process Measurement  BUS ADM X441.3 (1 semester unit)
Learn how to select the right tools to analyze gaps in your current process; identify redesign rules to focus improvements; and use creative methods to create the to-be, or optimal, state.

See the website for a complete list of available electives. Course availability is subject to change.

Learn more at extension.berkeley.edu/spos/bpm.html
(continued)
Prerequisites for Admission
There are no requirements for the Professional Program in Business Process Management, but it is highly recommended that you have at least three years of business experience.

Curriculum and Completion Requirements
The curriculum comprises a minimum of 3 courses (including at least 2 from the core course list) for a total of 3 semester units (45 hours of instruction). Candidates must pay a nonrefundable program registration fee.

You must take all courses for a letter grade. To receive the Award of Completion, you must maintain an overall minimum 2.0 grade point average, with a grade of C or better (no C– minus grades) in each course.

All coursework must be completed within three years of registering for the program. However, requirements may be updated based on new developments in the field of study; we recommend completing the curriculum in a timely fashion.

How to Register for This Specialized Program of Study
Register for the Professional Program in Business Process Management at extension.berkeley.edu/cert/register.html. Click on the More Information button next to the program title to begin the registration process. Complete your student account profile if you are a new student, and pay the nonrefundable program registration fee.

You may enroll in individual courses without registering for the Professional Program in Business Process Management.

Value of a UC Berkeley Extension Specialized Program of Study
As the continuing education arm of the University of California, Berkeley, UC Berkeley Extension is a respected provider of adult and professional education. Fulfilling the requirements for a UC Berkeley Extension specialized program of study reflects the successful completion of a high-caliber, in-depth sequence of courses.

Learn More
For additional information about the Professional Program in Business Process Management, visit extension.berkeley.edu/spos/bpm.html, email extension-techeng@berkeley.edu or call (510) 642-4151.

©2014 by the Regents of the University of California